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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 1/19/2012 4:21:14 PM  
**To:** 'vern@oit.umass.edu' [vern@oit.umass.edu]  
**Subject:** New UCard

Hi Andrew,

I have had this problem before. I am not an UMass employee, I work for Massachusetts Department of Public Health in Room N251 Morrill I. I need to have a new ID made my current card will not open all electronic doors in our Department, and UCard says I am in their system but not active. Could you activate me? My UCard Number is

[REDACTED]. I have filled out the Non-Employee, Non-Student (NENS) Application before, so you should have it on file.

Thanks,

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